

Health Literacy and Health Care Quality Stakeholder Meeting

February 11, 2010

American College of Physicians Foundation
Co-Sponsored by the Agency for Healthcare Research,
Institute of Medicine and the National Quality Forum
Keck Building, Room 100
500 5th Street, NW

9:30 AM **Registration and Continental Breakfast** *Photo ID is required*

10:00 AM **Introductions and Opening Remarks**
Walter J. McDonald, MD, MACP
Chair, ACP Foundation Stakeholder Planning Sub-Committee

10:10 AM **Integrating Health Literacy with Health Care Performance Measurement**
Darren DeWalt, MD, MPH
Assistant Professor of Medicine
University of North Carolina

11:00 AM **Q&A**

11:30 AM **Three Breakout Sessions and Working Lunch**

Breakout 1

Co-Facilitators

David W. Baker, MD, MPH

Michael A. Gertz Professor in Medicine
Chief, Division of General Internal Medicine
Feinberg School of Medicine, Northwestern University

Vincenza Snow, MD, FACP

Director, Clinical Programs and Quality of Care
American College of Physicians

Breakout 2

Co-Facilitators

Helen Burstin, MD, MPH

Senior Vice President, Performance Measures
National Quality Forum

Barry M. Straube, MD

Chief Medical Officer
Centers for Medicare & Medicaid Services

Breakout 3

Co-Facilitators

Karen Kmetik, PhD

Vice President, Performance Improvement
American Medical Association

Sara Hudson Scholle, MPH, DrPH

Assistant Vice President, Research
National Committee for Quality Assurance

1:00 PM

Panel & Audience Response

This panel will address questions related to Dr. DeWalt's presentation which will be discussed during the breakout sessions.

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2:00 PM

Panel & Audience Response

This panel will address how they believe health literacy can/should be incorporated into clinical measures.

Bruce Bagley, MD

Medical Director for Quality Improvement
American Academy of Family Physicians

Cindy Brach, MPP

Senior Health Policy Researcher
Agency for Healthcare Research and Quality

Janet Corrigan, PhD (invited)

President and CEO
National Quality Forum

Jerod Loeb, PhD

Executive Vice President
The Joint Commission

Margaret O'Kane (invited)

President
National Committee for Quality Assurance

2:45 PM **Summary and Next Steps**
George Isham, MD, MS (invited)
Medical Director and Chief Health Officer
HealthPartners, Inc.

3:00 PM **Adjourn**

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INSTITUTE OF MEDICINE
OF THE NATIONAL ACADEMIES



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